

Hunter Ice Skating Club Complaint/Improvement Form



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Before completing this form, please note:

- 1) Anonymous complaints will not be accepted
- 2) In the interests of procedural fairness, HISC will provide a copy of this complaint form to the person/s &/or entities named. HISC will request they respond to HISC, in writing, within fourteen (14) days.
- 3) HISC will reply to you, in writing, within twenty eight (28) days, after receiving the response, including providing you with a copy of their written response/s.

1 Your personal details:

Last Name: _____

First Name: _____

Address: _____

Phone: (home) _____ (mobile) _____

Email: _____

2 Are you a (please tick)

Skater _____

Parent/Caregiver _____

Employee _____

Other (please specify) _____

3 Is the complaint about events at: (please tick and give details)

Hunter Ice Skating Stadium

(please give details) _____

Other

(please give details) _____

4 Have you discussed the complaint with a staff member?

Yes

No

